

Dear Patients and Friends,

The Oregon Dental Association has recommended dental offices suspend all non-emergent dental treatment. Dental offices are at a high risk of spreading COVID-19. With this in mind, we will be suspending routine treatment in our office until further notice.

We will remain open for urgent/emergency care only. This includes:

- Severe toothache pain (not just a twinge)
- Swelling of your gums, face, or neck
- Bleeding in your mouth that does not stop
- Infection or a substantial risk of it
- Trauma (such as a broken tooth)

All other appointments will be re-scheduled after notice from the ODA or CDC that we may resume normal operations. We are trying to do our part to “flatten the curve” of this highly contagious virus. We are urging our patients and our community will stay home for a few weeks so that the number of infected individuals never gets high enough such that our hospitals cannot help those who need it. Please do your part!

If you have a dental emergency, call us. We will continue to screen you for recent or current fevers, recent travel to an area where there are more documented cases of COVID-19, known contact with infected persons, current symptoms (dry cough, fever, body aches etc). Your temperature will be taken as a precautionary measure. Anyone suspected of possibly having COVID-19 may not receive treatment in our facility, but rather will be helped in getting tested and treated in a facility better suited to prevent the spread of the illness.

Our team will be contacting you about re-scheduling. Feel free to give us a call if you have any questions, concerns and certainly if you are in pain or think you have an infection.

We wish health and safety to all of our beloved patients.

Sincerely,

The Team at Eugene Dental Group